### **Particulars**

Organisation Name	Croda International PLC
Corporate Website Address	http://www.croda.com
Primary Activity or Product	Processor and/or Trader
Related Company(ies)	None
Country Operations	Australia, Argentina, Belgium, Brazil, Canada, Chile, China - People's Republic of, Colombia, Czech Republic, Denmark, France, Germany, Hong Kong, Hungary, India, Indonesia, Italy, Japan, Korea - Republic of, Mexico, Netherlands, Norway, Peru, Philippines, Poland, Russian Federation, Singapore, South Africa, Spain, Sweden, Thailand, Turkey, United Arab Emirates, United Kingdom, USA
Membership Number	2-0024-06-000-00
Membership Type	Ordinary Members
Membership Category	Palm Oil Processors and Traders
Primary Contacts	Arthur Knox Address: Cowick Hall Goole United Kingdom DN14 9AA
Person Reporting	Chris Sayner
Related Information	
Other information on palm oil:	
Click here to visit the URL Click here to visit the URL	
Reporting Period	01 July 2012 - 15 August 2013

Particulars Page 1/8

## **Palm Oil Processors and Traders**

### **Operational Profile**

1. What are the main activities of your organisation?		
■ Ingredient manufacturer		
Other:		
Operations and Certification Progress		
2. Do you have a system for calculating how much palm oil and palm oil products you use?		
Yes		
3. Total volume of all palm oil products handled in the year:		
<del></del>		
3.1. Total volume of Crude Palm Oil handled in the year:		
3.2. Total volume of Palm Kernel Oil handled in the year:		
<del></del>		
3.3. Total volume of other Palm Oil Derivatives and Fractions handled in the year:		
<del></del>		
3.4. Total volume of all palm oil and palm oil derived products handled in the year:		
<del></del>		
4. Volume of Crude Palm Oil that is RSPO-certified		
<b></b>		
4.1. Book & Claim		
<b></b>		
4.2. Mass Balance		
<b></b>		
4.3. Segregrated		
<b></b>		
4.4. Identity Preserved		
<del></del>		

4.5. Total volume of Crude Palm Oil handled that is RSPO-certified:
5. Volume of Palm Kernel Oil handled in the year that is RSPO-certified
5.1. Book & Claim
5.2. Mass Balance
<del></del>
5.3. Segregrated
5.4. Identity Preserved
5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified
6. Volume of all other palm-based derivatives and fractions handled in the year that is RSPO-certified
6.1. Book & Claim
6.2. Mass Balance
6.3. Segregrated
6.4. Identity Preserved
6.5. Total volume of palm-based derivatives and fractions handled that is RSPO-certified
7. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?  No
Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8
P-GHG-Grower-Emissions-Report.pdf For administration purpose, attachment files are renamed automatically

#### **Time-Bound Plan**

8. Date of first supply chain certification (planned or achieved)

2012

9. Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2015

## 10. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

RSPO Supply Chain Certification of major Croda ingredient manufacturing sites: Singapore in 2012, Rawcliffe Bridge UK 2013, Mill Hall and Altlas Point USA 2013/14 with the intention to certify remaining sites by 2015

11. Timebound plan - Year expected to only 'handle/supply' RSPO certified oil palm products

2017

## 12. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

By 2015 all of our manufacturing sites handling PO/PKO and derivatives will have RSPO Supply Chain Certification, which will enable them to manufacture CSPO products, where our supply chains allow, to meet customer requirements. During this time, and into 2017, we will work with our customers to move their purchasing of our PO products to our certified supply chains. We will also continue to work closely with our suppliers to ensure that all PO supply chains can be certified by 2017.

# 13. How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Sustainable palm oil and its derivatives is a published material issue in Croda's sustainability strategy. Since 2011, we have reported progress against targets that support our objective: To fully support sustainable palm oil (PO) and palm kernel oil (PKO) and to keep working with the industry to secure a sustainable source of derivatives. Our activities are promoted to our customers through our annual Sustainability Report, within our GRI Report and on our corporate website <u>Click here to visit the URL</u> wide range of ingredients now available based on CSPO via Mass Balance are heavily promoted especially to FMCG customers in the Personal Care Industry

14. Do you plan to use the RSPO trademark?

Yes

If yes, when do you plan to apply for the trademark license?

2012

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Belgium, Brazil, Canada, Chile, China - People's Republic of, Czech Republic, Denmark, France, Germany, Hong Kong, Hungary, India, Indonesia, Italy, Japan, Korea - Republic of, Mexico, Netherlands, Peru, Philippines, Poland, Russian Federation, Singapore, South Africa, Sweden, Thailand, Turkey, United Kingdom, USA

#### **Actions for Next Reporting Period**

#### 16. Outline actions that will be taken in the coming year to promote sustainable palm oil

We shall heavily promote our ingredients based on CSPO to all markets in which we operate especially FMCG companies in Personal Care. We have 2013 sustainability targets directly linked to CSPO and a senior internal CSPO Working Group that is dedicated to meeting our targets and palm oil objective, members of which also continue to sit on the RSPO Derivatives Workgroup and the UK Roundtable for Sustainable Palm Oil. We will continue to publish progress through our reporting framework both in our printed documents and online. Discussions will continue with our suppliers to obtain sustainable CSPO and derivatives as we will continue to support our customers as they work towards certifying their finished/consumer products.

# 17. Does your company have a public commitment relating to the GHG emissions of your operations?

Yes

#### Public commitment relating to the GHG emissions

P-GHG-Public-Commitment.pdf

For administration purpose, attachment files are renamed automatically

## 18. Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

Nο

Public commitment to only purchase palm oil from suppliers that disclose their GHG emissions

--

#### Reasons for Non-Disclosure of Information

#### 19. If you have not disclosed any of the above information please indicate the reasons why

Other

#### - Other reason:

In line with applicable competition rules and in accordance with internal guidelines, Croda cannot provide sensitive information regarding product volumes.

#### Application of Principles & Criteria for all members sectors

#### 20. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

#### Water, land, energy and carbon footprints policy

P-Policies-to-PNC-waterland.pdf

For administration purpose, attachment files are renamed automatically

#### Land use rights policy

#### P-Policies-to-PNC-landuseright.pdf

For administration purpose, attachment files are renamed automatically

#### Ethical conduct and human rights policy

#### P-Policies-to-PNC-ethicalconducthr.pdf

For administration purpose, attachment files are renamed automatically

#### Labour rights policy

#### P-Policies-to-PNC-laborrights.pdf

For administration purpose, attachment files are renamed automatically

#### Stakeholder engagement policy

#### P-Policies-to-PNC-stakeholderengagement.pdf

For administration purpose, attachment files are renamed automatically

#### 20.1. If none, please specify if/when you intend to develop one

--

#### 21. What steps will your organization take to minimize its resource footprints?

We have published sustainability targets:

Air Quality & Climate Change

- 1.Based on 2010, to reduce total Group energy consumption by 5% by 2015
- 2.To have 25% of the Group's total energy requirements generated from non-fossil fuel sources by 2015
- 3.Based on 2010, to reduce total Group VOC emissions by 10% by 2015 Water Quality & Supply
- 1.Based on 2010, to reduce total Group water consumption by 10% by 2015
- 2.To achieve 100% compliance with effluent discharge consents by 2015 Land Impact
- 1. Based on 2010, to reduce total Group waste to landfill by 20% by 2015
- 2.To complete pilot biodiversity surveys at two of our operations by the end of 2013

# 22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Published Supplier Code of Conduct together with anti bribery and anti corruption policies

# 23. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We have an award winning employee volunteer scheme (1% Club) where company employees can take time out of their working day for community activities. in 2012 our employees gave 4541 volunteering hours.

#### 24. Where relevant, what prevents you from trading/processing only CSPO?

The availability of the CSPO derivatives we use

#### 25. Are you sourcing 100% physical CSPO?

No

Details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why

The RSPO Supply Chain Certification roll out program is in place for our major manufacturing sites through the remainder of 2013 and 2014. We shall Increase consumption of MB derivatives through 2013 and 2014 with the intention to move to Segregated derivatives as they become more readily available.

26. Has your company integrated aspects of traceability into any other products handled? If so, how?

Yes, primarily woolgrease according to EN45004

## **Challenges**

1. Significant economic, social or environmental obstacles

It has primarily been the availability of CSPO derivatives which has been the obstacle to a significant step beyond Book & Claim. These derivatives are becoming more readily available via Mass Balance. we strongly support MB as we believe it will create greater momentum towards Segregation.

2. How would you qualify RSPO standards as compared to other parallel standards?		
Cost Effective:		
Yes		
Robust:		
Yes		
Simpler to Comply to:		
Yes		
3. How has your organization supported the vision of RSPO to transform markets?		
We are committed to the RSPO Principles & Criteria which is evident in our proactive program; progress to-date and published objectives in this area.  We have a very extensive sustainability strategy where CSPO is one of 18 material issues.  Croda is a leading supplier of ingredients for Personal Care and supply all major manufacturing companies worldwide. We strongly advocate the move to CSPO derivatives		

Challenges Page 8/8